Managing Investment Risk and Communicating Success to Your Clients

Stephen Campisi, CFA

The Pensar Group

"Insights and Innovation"

Fundamental Beliefs

- 1. Client goals matters of money, not returns
- 2. Short term risk is uncertainty and expressed as volatility (managed by diversification and liquidity)
- 3. Long term risk is return deficiency and too little money
- 4. Communication should be via outcomes, not statistics

Case Study in Meeting Client Goals

Part One:

Estimating Client Outcomes

Expected Outcomes in Real Terms

(Average of 3 sets of 5,000 Random Scenarios)

	Goal vs Results				
Ex Ante Outcomes	Goal	4.5%	5.0%	5.5%	
Cumulative Real Withdrawals	14,525,714	13,547,853	14,619,696	15,532,998	
Real Ending Portfolio Value	10,000,000	9,715,649	11,803,973	13,338,863	
Total Real Earned Value	24,525,714	23,263,502	26,423,669	28,871,861	

* Portfolio beginning value:

10,000,000

Goals for next 30 years in inflation-adjusted terms:

- Distribute 145% of a \$10 million portfolio
- Maintain current purchasing power for the next generation
- At the target return portfolio will:
 - meet its spending goal and grow by almost 18 percent
- At less than its target return, portfolio will fail;
 This demonstrates that long-term risk is "Return Deficiency"

Performance Attribution in Dollars

Real Mean Returns

	Real Mean Retains			
Ex Ante Performance Attribution of Real Outcomes	4.5%	5.0%	5.5%	
Real Cumulative Excess Withdrawals	-981,529	91,377	1,007,284	
Real Excess Ending Value	-284,351	1,803,973	3,338,863	
Total Real Earned Value	-1,265,880	1,895,350	4,346,147	

^{*} Portfolio beginning value: 10,000,000

Primary objective of portfolio growth reflects better results

Insights

- Client monetary goals are the true benchmark of success
- Preserving capital is "job one"
- Sustainable withdrawal rate is a key investment decision
- Forward-looking analysis shows the true "downside risk"
- Real risk tolerance is in terms of "Mission Failure"
- Clients must demand more from their investment managers
 - Outcomes in money terms
 - Results adjusted for inflation
 - Understandable statistics that relate to the money earned

Interested in Presenting Compelling Results to Your Clients?

It's easier than you think!

Please contact us for a consultation.

info@thepensargrp.com

scampisi@thepensargrp.com

860.214.7504